

Terms and Conditions

Effective Date: May 19, 2026

Welcome to the website of Snelgrove Veterinary Services. By accessing or using this website, you agree to comply with and be bound by the following Terms and Conditions. If you do not agree with these terms, please do not use this website.

Website Use

This website is intended to provide general information about our veterinary services, pet health information, products, and hospital updates.

You agree to use this website only for lawful purposes and in a manner that does not infringe upon the rights or restrict the use of this website by others.

You may not:

- Use the website for fraudulent or unlawful purposes
 - Attempt to gain unauthorized access to website systems
 - Upload or transmit harmful code or malicious software
 - Copy, reproduce, or distribute website content without permission
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Veterinary Information Disclaimer

Information provided on this website is for general educational purposes only and is not intended to replace professional veterinary advice, diagnosis, or treatment.

Always contact your veterinarian regarding concerns about your pet's health. Do not delay seeking veterinary care based on information found on this website.

Use of this website does not establish a veterinarian-client-patient relationship.

Appointment Requests and Communications

Submitting an appointment request or contact form through the website does not guarantee an appointment until confirmed by our team.

While we make reasonable efforts to respond promptly, website communications should not be used for veterinary emergencies. If your pet is experiencing an emergency, contact the hospital directly or seek immediate emergency veterinary care.

Product and Service Information

Prices, product availability, promotions, and services are subject to change without notice.

We strive to ensure website information is accurate; however, we do not guarantee that all content is complete, current, or error-free.

Online Store and Third-Party Services

Our website may contain links to third-party platforms, including online pharmacies, payment processors, or external resources.

We are not responsible for the content, policies, availability, or practices of third-party websites or services.

Please review the terms and privacy policies of any third-party websites you visit.

Intellectual Property

All website content, including text, logos, graphics, images, and design elements, is the property of Snelgrove Veterinary Services unless otherwise stated.

Content may not be copied, reproduced, modified, or distributed without prior written consent.

Limitation of Liability

To the fullest extent permitted by law, Snelgrove Veterinary Services shall not be liable for any damages arising from the use of, or inability to use, this website or reliance on information contained within it.

This includes, but is not limited to:

- Direct or indirect damages
- Loss of data

- Loss of business or profits
 - Website interruptions or technical issues
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Privacy

Use of this website is also governed by our Privacy Policy.

Please review our Privacy Policy to understand how personal information is collected and used.

Changes to Terms and Conditions

We reserve the right to update or modify these Terms and Conditions at any time without prior notice.

Changes will take effect immediately upon posting to the website.

Governing Law

These Terms and Conditions are governed by the laws of the Province of Ontario and the applicable laws of Canada.

Any disputes arising from the use of this website shall be subject to the jurisdiction of the courts of Ontario.

Contact Information

If you have questions regarding these Terms and Conditions, please contact:

Snelgrove Veterinary Services
Phone 905-846-3316

Email: contact@snelgrovevet.com

Website: www.snelgrovevet.com